



Trooper Clothing Shipping and Return Policy

What is our return Policy?

Customer Satisfaction is our #1 Goal. If for any reason you may want to return your unused, unwashed, undamaged product for a full refund, we will be more than happy to issue a full refund (minus the shipping fee). We do offer exchanges, if your garment is too big or too small. Trooper will be happy to exchange the garment but you will be responsible for the return shipping and handling charges. If you have an exchange, we recommend you ship your item with a carrier that provides tracking information as well as insurance. Trooper Clothing will not be held liable for products lost in transit.

Returns can be shipped to the following address-

Trooper Clothing 4636 Sinclair Rd. San Antonio, TX 78222

Order Processing Period

We do our very best to try to process and send your order out within 24 hours after we receive it. (Excluding holidays and weekends.) Halloween and Christmas orders could take an extra 24 hours to process due to the order volume.

Shipping

We have a flat shipping rate of \$7.95. We generally ship Priority Mail and orders usually take 2-3 business days to receive your order. Should your shipment be going to an APO or an FPO, the flat shipping rate of \$7.95 will apply. If you are shipping overseas, we will be happy to get you a quote and ship your items based on the international shipping quote you receive from us. If you have any shipping questions please contact us at support@trooperclothing.com and we will be glad to get your questions answered.

Contact us with any questions you may have about your shipment or exchange.

Call (210)653-3992 M-F 7:00-3:30 CST Email us at support@trooperclothing.com